

TERMS AND CONDITIONS OF USE (BULLCREEK TENNIS CLUB BOOK-A-COURT)

We like to keep your booking and tennis experience as easy and simple as possible, so it's important that you take a little time to read the following Terms & Conditions to understand how the Bullcreek Tennis Club manages tennis bookings.

- Booking tennis courts will be only by the online booking system and a person can only book one court per day for up to two hours.
- Bookings are to be for a minimum of one hour (note that the time slots are half an hour).
- A Member can bring a guest (non-member) to play but it is the responsibility of the member to pay the guest fee (if non-member playing regularly) when booking the courts by adding a guest.
- Players with a booking have priority use of the booked court unless instructed otherwise by the Facilities Coordinator.
- **Do not extend play beyond your booked time** to respect other people who have also booked courts. If you wish to extend your booking then this needs to be done (if the court is available) **BEFORE** your current booking expires.
- If for technical reasons you cannot book a court online, please contact the Facilities Coordinator- details below.
- You must wear non-marking tennis shoes to preserve the courts. You may be asked to change shoes if you're wearing incorrect footwear.
- The Facility Coordinator or Club Executive members can at any time request your details to confirm that booking arrangements comply with these Terms and Conditions and those of Bullcreek Tennis Club.
- The facilities are only to be booked and used for recreational tennis. Professional coaching on the tennis courts may not take place, other than by officers or agents of Perth Performance Tennis Academy, unless arranged prior.
- The Bullcreek Tennis Club reserves the right to cancel any booking with short notice (a Credit will be granted if an online payment has been made which is not refunded). Notice of such changes will be sent by email and/or SMS.

CANCELLATION / WET WEATHER POLICY

- Cancellations can be made online up to 24 hours before the booking time.
- Cancellation within 24 hours is only by notifying the facilities Coordinator. (Please try to give as much notice as you can so your court can be made available to other players).
- For all pre-paid bookings that are cancelled within 24 hours or affected by unplayable weather (Facilities Coordinator notified within 2 hours of booking) will be given a Credit. Your Credit can be utilised by arrangement with the Facilities Coordinator.

PLAYER ETIQUETTE

- No chewing gum is allowed in the court area.
- Players to be respectful of players on adjacent courts.
- Clay courts are to be bagged at the end of play **BEFORE** the conclusion of your booking time.
- Please respect our environment and take your rubbish, old ball cans and empty drink bottles home for disposal/recycling or placed in the bins at the club.
- In the interests of Public Health and comfort, smoking is not permitted on the courts or within the clubhouse area.

For enquires please contact

Bullcreek Tennis Club Facilities Coordinator

Phone: 0401 510 418

Email: BullcreekTennisClubFacilities@outlook.com